

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 07th day of May'2024

C.G.No.152/2023-24/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)

Between

Smt. A Muni Lakshmi, D.No.4-137,
Perumallapalli, Pudipatla (M),
Tirupati Dist.

Complainant

AND

1. Dy. Executive Engineer/O/Chandragiri
2. Executive Engineer/O/Tirupati (R)

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.04.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint during Vidyut Adalat conducted on 04.03.2024 at Chandragiri stating that she is having a house site near a church in Prasanth Nagar, Chandragiri and the department personnel erected an electrical pole in the plot obstructing ingress and



egress of her site and that she several times requested the respondents to remove the said pole but in vain.

02. The said complaint was registered as C.G.No.152/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint they shifted the pole after the request of the complainant and thereby redressed the grievance of the complainant.
03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant did not attend the enquiry through video conferencing and did not deny the version of the respondents. The complainant issued a letter stating that subsequent to her complaint the respondents shifted the pole and now her grievance is redressed and copy of the said letter is produced by the respondents. From the letter of the complainant, it seems that the grievance of the complainant is redressed subsequent to her complaint. Hence, the complaint is closed. No order as to costs.
05. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot.



No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this the 07th day of May'2024.

 07/05/24

CHAIRPERSON


Member (Finance)
07/05/2024


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

